

3.4.9 SP2 HF5 Known Issues

Management Console

1. DPS-39869 - USB Advanced Threat Protection is missing from Port & Device Logs query
2. DPS-39862 - Wrong Text in UATP Whitelist dialog
3. DPS-39622 - File properties contain incorrect Email address for support
4. DPS-39863 - Alignment English text Server and Agent to Japanese localization

Management Server

5. DPS-39874 - UATP - Server white list doesn't treat Mouse individually

Agent Protector

6. DPS-39912 - restart is needed in order to re-open the Kingstone DataTravler app

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Agent Protector

1. DPS-39819 - BSOD occurs on Intel Compute Stick when Safend client is installed

Management Console

7. DPS-39860 - Wrong UATP Policy icon
8. DPS-39884 - Wrong UATP Server End User Message icon

Management Server

1. DPS-39877 - Legacy Server with newer agent, receive false positive log for success update policy

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Encryptor

2. DPS-38198 - On an encrypted machine, .dat files in the desktop are not encrypted after being restored from the recycle bin
3. DPS-39823 - Rarely, BSOD occurs on encrypted machines

Inspector

4. DPS-39242 - IE crashes with non-admin user after Inspector policy is applied
5. DPS-38940 - Email as message file, is not be able to get copied from outlook to directly to network share

Server

6. DPS-38955 - Changing User Roles requires console reopen

Media Encryption

7. DPS-39563 – Rarely, multiple encryption wizard screens appears on device that is already encrypted and read only fallback is set

Protector

8. DPS-39859 - To resume CD\DVD security action functionality, reboot is required after protection is resumed from suspension

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SD Card

1. DPS-38641 - Removable Storage is not detected
2. DPS-38640 - Port will not Blocked

Media Encryption

3. DPS-38610 – Console presents duplicate log files of logs that been created during action of file copy to a FAT32 storage device using "Offline Access Utility"
4. DPS-37870 – "File Type" field in "Component specific Information" is empty for "Remote File Logging" log files
5. DPS-37870 – "File Type" field is empty, in log files of "Remote File Logging"
6. DPS-38631 – Protector: Unsupported Burning Format: Security Action - Block: When file is copied, the action will be blocked, Log file will not be generated
7. DPS-38633 – Protector: CD/DVD: Security Action - Encrypt: When file is copied to none encrypted area, the action will be blocked, Log file will not be generated

Admin

Offline Access Utility

8. DPS-38617 – On none protected machine "Forgot Device Password" doesn't function

Non-Admin

9. Automatically Backup and Restore functionality doesn't work
10. DPS- 38603 – Device "Read Only" default is not enforced when "Inside Organization Password" is applied on a protected machine.
11. DPS-38605 – After media encryption is completed device access is denied until the device is unplugged and plugged

Offline Access Utility

12. DPS-37970 – SES not mounted on exFAT devices
13. DPS-38607 – SES not mounted on FAT32 devices
14. DPS-38629 – DVD DL recognized as "Internal Hard Drive" in the logs

Device Virus Scan

Not supported